

Guarantee



In the unlikely event you have an issue with your purchase, please read on:

- Skyflite luggage is guaranteed for 5-years from the purchase date.
- Our guarantee is valid at the original retailer only along with proof of purchase.
- Without proof of purchase the guarantee is void.
- Guarantee covers manufacturing defects only. Accidental damage, damage during transit and 'fair wear and tear' are not covered by our guarantee.

In the unfortunate event of accidental damage during airline transit please report the damage **immediately** to your carriers' representative **before you leave the terminal building**.

Always inspect your luggage immediately after being handled by someone other than yourself.

**Thank you for choosing Skyflite.
We look forward to traveling with you!**



Our 5-year guarantee does not cover:

- Accidental damage.
- Damage during transit .
- General wear and tear or neglect.
- Abrasions.
- Exposure to extreme temperatures.
- Damage caused by exposure to water, beauty products, chemicals, solvents or acid.
- Damage to contents.
- Deliberate damage.
- Overloading or mishandling.
- Defacing (including embroidery and personalisation).
- Incorrectly setting the lock or using the lock incorrectly, inappropriately or forcing the lock open.
- If one item in a set of luggage is damaged, only that item is covered by our guarantee, not the entire set.
- If your product has been discontinued the latest comparative model will be substituted if covered by our guarantee.

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